

Here is how we are doing..

At Point in Time we value what our clients think and take suggestions on how to improve the services we offer.

Here is what our clients are saying about us!

"Every worker that we dealt with over the years has been exceptional in their caring and help to make sure we had all the support we needed."

Our Intake Worker is first contact for many of our clients: "the worker was very patient and compassionate; felt like I could tell her anything and everything."

Family Support teams help families with children from birth to age 18 by offering support in the home environment. "The woman who came was informative, genuine and on time!"

Respite Services are offered to families with children who have a higher level of needs. "Respite for me was desperately needed and thank you for that. Plus my daughter made a cool, new friend."
"Every worker that we dealt with over the years has been exceptional in their caring and help to make sure we had all the support we needed."

Early Intervention Workers work with children 0-6 and their families: "top marks in all categories and no area that needed improvement".

Counselling is offered to individuals, groups and families of children and youth up to age 18. "The worker was always there to answer my questions."
"It was reassuring to know there was help available", "helping me understand it is not my fault", "I can express how I feel without anyone getting mad."

Youth Justice offers a wide variety of services to those youth (12-18 years of age) who have been in conflict with the law and have been directed to PinT by any of the following, police, probation services and or others in the criminal justice system.

One youth who initially was going through the motions suddenly started taking the program seriously because he felt the worker really cared about his well-being and became a strong advocate for the services here to his peer group.