



• POINT IN TIME •
FEBRUARY 2019



CLIENT EXPERIENCE

CAREGIVERS SHARED WHAT WAS GOOD ABOUT PINT

"My child is heard and supported."

"We were able to get the help we all needed in a way that focused on our family goals and values. The staff are supportive and positive. We now have the tools to work towards a healthier family atmosphere".

"The welcoming, helpful, non-judgmental atmosphere".

CAREGIVERS FEEL AS THOUGH THEY ARE GETTING THE TYPE (96%) AND AMOUNT (92%) OF HELP THAT THEY NEED

100% OF YOUTH AND CAREGIVERS FELT THAT THEY CAN OPENLY SHARE THEIR VIEWS AND OPINIONS WITH THEIR WORKER AND THAT STAFF ARE KNOWLEDGEABLE



100% OF YOUTH STATE THAT THEY FEEL MORE HOPEFUL ABOUT THE FUTURE, ARE BETTER ABLE TO COPE WITH THE PROBLEM AND ARE OVERALL SATISFIED WITH SERVICE



WHAT IMPACT IS SERVICE HAVING ON FAMILIES?

"Helps me understand and support my child better. Makes me feel I'm not alone and there is help for me and my son"

"We have a stronger family bond and improved communication. The skills we have learned are helping all of the family members grow stronger and happier"

YOUTH SHARED WHAT WAS GOOD ABOUT PINT

"nice people and easy to understand"

"helpful services"

"I can talk to my counsellor when I need to"

POINT IN TIME CENTRE FOR CHILDREN,

YOUTH AND PARENTS

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